



Attention: BCPHA Network Providers

To: Office Manager

Subject: Independence Administrators

Independence Administrators becomes the administrator for the Doylestown Hospital health care benefits program on July 1, 2009. Some of your patients may have already presented Independence Administrators ID cards.

Independence Administrators, a service of Independence Blue Cross, provides third party administration (TPA) services to self-funded health plans based in the Philadelphia area.

WHAT THIS MEANS TO YOUR PRACTICE

Please update your records and systems to include Independence Administrators' unique contact information, such as our claims address and phone number.

- ID cards display the Independence Administrators logo, which appears at the top of this bulletin
- Toll-free call center phone number: 1-800-544-0396

If your practice is:	And you contract with:	Use this Payer ID to submit electronic claims to Independence Administrators:	Mail paper claims to:
in Bucks, Chester, Delaware, Montgomery, or Philadelphia County	Personal Choice, <i>not</i> Premier Blue Shield	<i>ISA08</i> = 54704 <i>GS03</i> = 54763 or TA720	Independence Administrators PO Box 1010 Horsham, PA 19044
anywhere in Pennsylvania	Personal Choice <i>and</i> Premier Blue Shield		

- NaviNetSM for Independence Administrators Plan Central available

Our contact information is also available at www.ibxtpa.com.

NEXT STEPS

When a patient presents an ID card with the Independence Administrators logo, please be sure to direct claims to the appropriate address.

If you have any questions, please call our call center at 1-800-544-0396. Thank you for your support.